



TEMPORARY ID CARD INFORMATION FOR MEDICAL/PRESCRIPTION DRUG, DENTAL AND VISION

ID cards will be mailed if you selected medical or dental benefits. If you need to access these services before you receive your card you can provide the following information to your providers, if applicable:

Medical/Ameriben is our Claims Administrator:

Group# HHH001

Member ID # is your HonorHealth ID# followed by "SLHN" (for example: 12345SLHN)

Ameriben's customer service number is 602-231-8855

To search for an In-Network Provider, click on: <https://www.innovationcarepartners.com/physiciansearch>

Prescription Drugs-OptumRx:

RXBIN: 610494

RXPCN: 9999

RXGRP: RXHONOR

Member ID # is your HonorHealth ID# followed by "SLHN" (for example: 12345SLHN)

OptumRx's customer service number is 844-368-9854 and the website is www.optumrx.com.

PHCS Health Directions Network (Out of State Network)

800-678-7427

To search for an In-Network Provider, click on: <https://www.multiplan.com>

Dental:

Delta Dental of AZ: Give your provider the group #31181 and tell them it's for Delta Dental of AZ. Search for a provider at deltadentalaz.com or call 800-352-6132.

Employers Dental Service, plan #300N: A dentist is chosen for you with EDS. If you wish to switch from the dentist they assign you, call 800-722-9772. You can search for a provider at mydentalplan.net.

Vision:

You won't receive an ID card for either UHC or VSP. Simply go to a provider in their network and tell them which plan you have. To search for a provider go to the plan you elected:

UHC-myuhcvision.com or call 800-638-3120, or

VSP-vsp.com or call 800-877-7195

If you need assistance please contact one of our Benefit Educators at the location nearest you:

Marco Gonzalez marcogonzalez@honorhealth.com (Osborn & Corporate)

Cody Burton coburton@honorhealth.com (Shea)

Heath Newman hnewman@honorhealth.com (JCL, TPK & Corporate)

Kristan Gray kgray@Honorheath.com (DV & NSSC)

For general benefit questions please contact our call center at 877-768-7182.