

How to find Providers Outside of Arizona on HonorHealth Medical Plans

Who is PHCS: The PHCS Network consists of hospitals, doctors, ancillary and other health care providers organized into a network for the purpose of delivering quality health care at affordable rates. Instructions on how to find a PHCS provider are below.

When/who is eligible to access the PHCS network*:

Arizona Residents	Non-Arizona Residents (i.e., Dependents attending college out of state; employee, spouse, or dependent residing out of state; or member living outside the state for other reasons than for receiving care)
If you are traveling out of state and need medical care (i.e., you obtained a sprained ankle or need to see a provider for a cold/flu.)	You will access the PHCS network for all care outside of Arizona. For members enrolled on the Coordinated Care Plan and the Health Savings Account Plan (HDHP), benefits are payable equivalent to the HonorHealth Providers and Innovation Care Partners benefit level shown in the Covered Services column of the applicable Schedule of Medical Benefits. PHCS specialists require pre-notification by ICP Health. If a pre-notification is not obtained prior to services rendered, your claims may be denied. Your provider can contact ICP at 800-250-6647 or visit online at icpatient.com .

For more details regarding benefits and level of coverage outside of the state of Arizona, refer to your Plan's Summary Plan Description and Covered Services column of the applicable Schedule of Medical Benefits.

*** FOR BEHAVIORAL HEALTH SERVICES THE MAGELLAN NETWORK WILL APPLY NOT PHCS. VISIT MAGELLANASCEND.COM OR CALL (800) 424-4138 FOR MORE INFORMATION.**

How to find a PHCS Network provider

- Call the PHCS Network at (800) 678-7427.
- Go to www.multiplan.com/search and scroll down to back of ID Card section, click on the logo that matches the logo on the back of your PHCS card. Click continue, and then enter applicable doctor, hospital, or other desired information.

When seeking medical services outside the state of Arizona, please be sure to give your provider a copy of the PHCS ID card below



Medical Identification Card for services outside the state of Arizona

HonorHealth
Employee
Health Plan

For copy and deductible
information please refer to your
plan document

Important: Certain health services, including hospital admissions, require pre-certification. Please refer to your plan document for complete details. You are responsible to call or have your provider call Innovation Care Partners (ICP) at (800) 250-6647 to pre-certify.

****Failure to pre-certify will result in reduced benefits.****

Magellan Behavioral Health: to obtain prior authorization or to find a participating provider, contact Magellan 24 hours a day, 7 days a week at (800) 424-4138.

AmeriBen: (602) 231-8855 or www.myameriben.com Eligibility, Claims, and Benefit information



Out-of-Area (when traveling outside the state of Arizona):
(800) 678-7427 or www.multiplan.com/search for a PHCS Network provider

Submit Claims To:
AmeriBen

PO Box 7186 • Boise, ID 83707 • EDI# 75137

NAME REFER TO MEMBER
ID#: REFER TO MEMBER